

## **GENERAL CONDITIONS OF SALE**

### **Preamble**

Products as object of these general conditions of sale are offered for sale by the trademark "SLOWCRAFT Artigianato Italiano" and the website [www.slowcraft.it](http://www.slowcraft.it) (hereinafter "Website"). Rizzolli 1988 Srl, headquartered in Martano (LE), Via Leonardo Da Vinci 8, ZIP code 73025, CF/VAT and Company Register no. 04586590756, owns the trademark "SLOWCRAFT Artigianato Italiano" and the Website (hereinafter "SLOWCRAFT").

Each purchase transaction will be governed by the provisions of Legislative Decree no. 206 of 06/09/2005 and its further changes and additions (The Consumer Code); while the information related to conclusion of the sale contract will be ruled by Legislative Decree no. 70 of 09/04/2003 and its further changes and additions on aspects of electronic commerce and, with respect to protection of data confidentiality, will be subject to the legislation of Legislative Decree no. 196 of 30/06/2003 and its further changes and additions (Privacy).

For confirmation of the information displayed as subject to Art. 4, paragraph 1, of Legislative Decree no. 185/99 of Art. 12 of Legislative Decree n. 70 of 9 April 2003, the buyer is required to print or save on computer support this document, and the purchase order.

These general conditions of sale apply to relationships with the buyer, and are aimed at the sale, while for other Services offered on the Website one should refer to the "Terms and conditions of use of the website."

### **1. Subject of the contract**

With this contract, respectively, SLOWCRAFT sells and the buyer purchases remotely movable products indicated and offered for sale on the Website.

### **2. Terms and conditions of purchase**

The contract between SLOWCRAFT and the buyer concludes exclusively through Internet by accessing [www.slowcraft.it](http://www.slowcraft.it), where, following the procedures indicated, the buyer should register as described in "Terms and conditions of use of the website" and formalize the proposal for the purchase of goods (Purchase Order).

The buyer, by sending electronic Purchase Order, declares to have read and to have accepted these terms and conditions of purchase and undertakes to observe and respect them in his relations with SLOWCRAFT.

When SLOWCRAFT receives the purchase order from the buyer it shall send him/her an e-mail confirmation and order summary, in which the following is indicated: the details of the buyer; short description and price of the goods purchased; shipping charges and any additional charges; procedure and terms of payment; the address where the goods will be delivered; estimated time of the order delivery; conditions of withdrawal.

The contract between the parties is deemed not finished and non-effective if any fault of the above indicated occurs.

All prices listed on the Website are in Euro and are to be considered inclusive of VAT. Shipping costs are explicitly indicated for each product before its purchase and are also to be considered inclusive of VAT.

The prices indicated for each item offered to the public are valid until the time of their exposure and may be subject to change. The buyer is required to check the final sale price shown in the order form before completing the purchase. SLOWCRAFT reserves the right to refuse orders from users, who do not provide sufficient guarantees of solvency, or with whom any disputes are pending; SLOWCRAFT also reserves the right to refuse orders, by any person, that seem to be anomalous in relation to the amount of products purchased or the frequency of purchases made on the Website.

### **3. Shipments**

SLOWCRAFT products can be shipped within Italy and to countries of the European Community.

With the help of couriers and/or shippers SLOWCRAFT will deliver the products purchased to the address specified by the buyer at the time of the purchase order completion.

The shipping costs, unless otherwise indicated, are to be covered by the buyer and are clearly indicated in the purchase order.

Any costs of storage related to inability to deliver the goods to the address specified by the buyer for reasons attributable to the buyer will be charged to the latter.

### **4. Methods of payment**

The payment by the buyer can only take place through one of the methods indicated at the dedicated webpage of the website at the time of order (credit card, debit card, Paypal or other).

Purchase orders will not be processed by SLOWCRAFT until actual receipt or appropriate confirmation of the payment. The orders, for which SLOWCRAFT does not receive any payment within 5 (five) working days since the order completion, will be automatically cancelled.

## **5. Invoice issue**

If the buyer is an individual, the issue of invoice is not foreseen by default. If the buyer still prefers to get a document valid for tax purposes, it can be requested by sending an e-mail to support@slowcraft.it subsequently to the purchase order.

## **6. Right of withdrawal**

The buyer has the right to terminate the contract in accordance with these terms and conditions of sale, without any penalty and without specifying the reason, within 14 (fourteen) days from the day of receipt of goods, in accordance with articles no. 52 et seq. of the Consumer Code. The right of withdrawal is exercised by the dispatch, within the deadline, of a notice that must contain: the name of the applicant, the code and description of the product to be refunded, the details necessary to make the refund. Such notice must be sent by email to support@slowcraft.it or by registered letter with acknowledgment of receipt to SLOWCRAFT Commercial Office, Via Torino 23, 21040 Gerenzano (VA) Italy.

The address to return/send the product to be refunded may differ depending on the product and will be communicated to the buyer upon receipt of the cancellation notice.

To be able to use the right of withdrawal the buyer must return the goods to be refunded by sending them within a period not exceeding 14 (fourteen) days from the date of the cancellation notice sending. The costs and risks associated with the products safe return will be borne by the buyer, who shall send them securely with appropriate guarantees necessary to assure their delivery in perfect condition. The only costs payable by the buyer to exercise the right of withdrawal pursuant to this article are the costs of shipping of the goods to SLOWCRAFT.

The buyer is solely responsible for diminished value of the goods resulting from their handling goods other than what is necessary to establish nature, characteristics and functioning of the goods.

Products must be returned with the appropriate protection, in their original packaging, in perfect condition, with all accessories, instructions and documentation that have been included in the original dispatch.

The right of withdrawal is excluded in relation to supply of the goods made and/or packaged according to customized specifications or clearly personalized.

## **7. Refunds**

Reimbursement, following the right of withdrawal, will be activated by SLOWCRAFT as quickly as possible, and no later than 14 (fourteen) days from the date on which SLOWCRAFT became aware of the withdrawal.

## **8. Product conformity warranty**

The products conform to a legal guarantee under Articles 128-135 of the Consumer Code.

The descriptions of the products offered by SLOWCRAFT are based on information provided directly by their suppliers. The information provided on each product, as well as its photographs and films (if any), trade names, trademarks or distinctive symbols of any kind contained in the pages of the Website, are published for guidance and informational purposes only.

## **9. Liability**

SLOWCRAFT in no case can be considered responsible for damage of any kind arising from the installation and/or use of the product in improper way and/or not in accordance with the instructions provided by the manufacturer, as well as in case of damages due to unforeseeable circumstances or force majeure.

SLOWCRAFT in no case can be considered liable in the event of loss of revenues, profits, data or for any other indirect damage of any kind arising out of or related to the contracts subject to these Terms of Sale.

The responsibility of SLOWCRAFT, in any case, may not be greater than the total value of the purchase order.

## **10. Suspension of Service**

SLOWCRAFT reserves the right to temporarily suspend, without prior notice, the Services for the time necessary to the technical interventions necessary and/or desirable to improve the quality of these Services.

SLOWCRAFT may at any time discontinue providing the Service if there are justifiable reasons of safety or violations of confidentiality, in this case giving notice to Users.

## **11. Updates**

These Terms of Sale may be amended from time to time in consideration of possible regulatory changes. The new General Conditions of Sale shall be effective from the date of their publication on the Website.